

Otto Bock®

QUALITY FOR LIFE



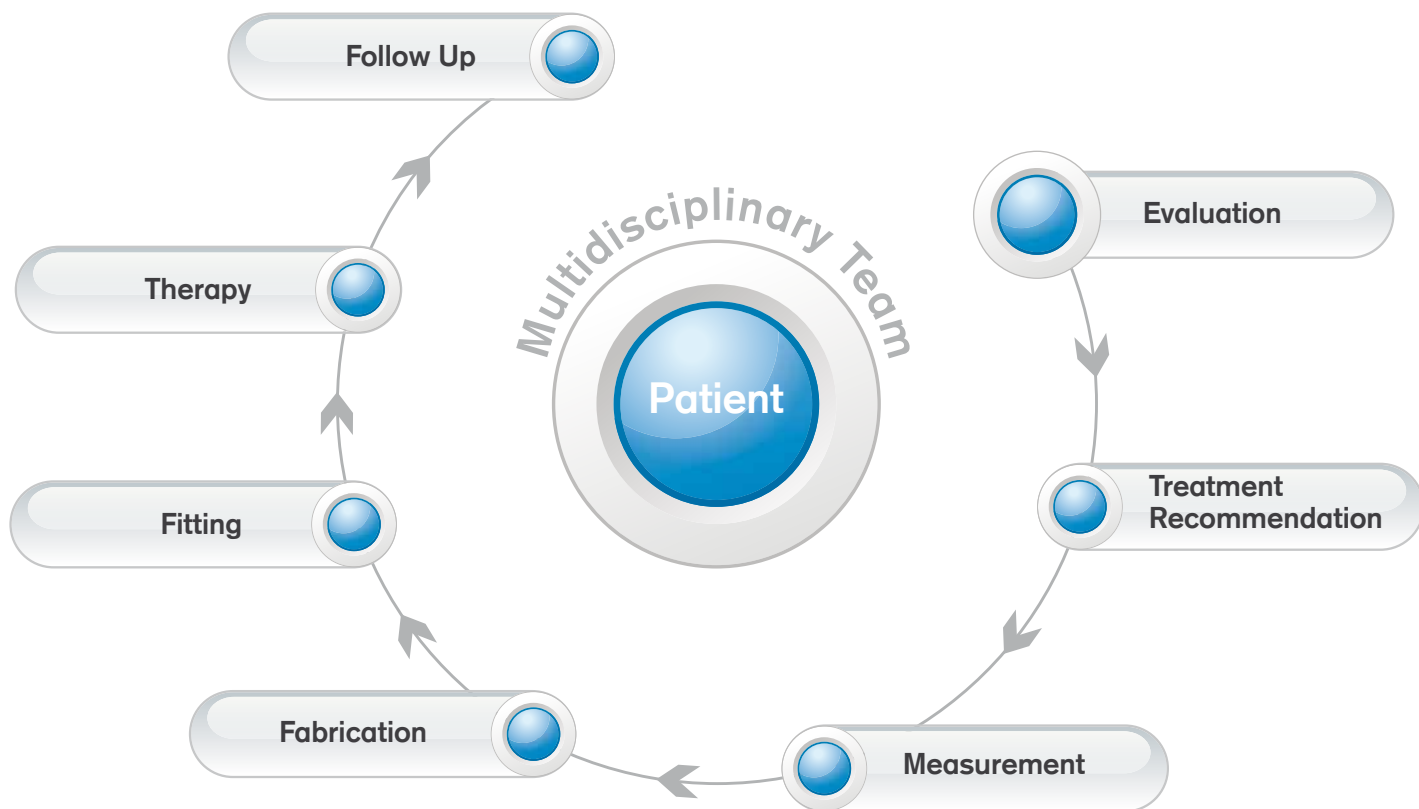
Cooperative Care

Working Together for Exceptional Outcomes



INNOVATION CENTER





Cooperative Care is a consultation service designed to help you fit difficult or unusual high-tech fittings.



Cooperative Care is a consulting service that enables you to confidently work with the type of patients you may not see frequently, such as hip disarticulation or transhumeral amputees.

It's an extension of our Professional Clinical Services team, and combines their deep experience with Otto Bock's incredible Fabrication Center. This team approach, which includes you and your patient, speeds up the fitting process so that a fitting that may drag on for weeks or even months can be completed in a few short days—while achieving the best possible outcome.

The important thing about Cooperative Care is that you maintain your relationship with your patient—and demonstrate to referral sources your ability to handle any patient situations.

Just as you might use Otto Bock's fabrication center as an extension of your practice—such as when you have a special job, or when your technician is on vacation—you can turn to Cooperative Care for almost any situation.

"We felt like part of a team with patient care as the only agenda."

~ Mick Crawford, CP, Capital O&P, Ohio

Clinical Expertise

You tap into a clinical team with more than 40 years of combined experience and advanced knowledge of Otto Bock components. In addition, our care manager is dedicated to taking care of all of the details involved with your visit.

Fabrication Advantages

Patients with complex clinical needs require advanced fabrication techniques. Our Fabrication technicians are just steps away from the Innovation Center. This team includes technicians who fabricate hundreds of hip and upper extremity jobs annually. This group is among the nation's largest and most experienced central fabrication services so you don't have to worry about taking on the challenge of fabrication.

Reimbursement Support

Complex prosthetic and orthotic systems can present new reimbursement challenges. We'll walk you through the reimbursement process step-by-step. This includes help identifying appropriate codes, crafting the initial insurance quote and extensive support if an appeal is necessary. We offer a depth of reimbursement knowledge about Otto Bock components.

Therapy

Physical therapy can mean the difference between a successful outcome and a prosthesis that never gets used. Your visit to Cooperative Care can include therapy targeted to the specific needs of your patient. The patient also receives information to help them continue therapy when they return home.

Follow-up

Our clinical staff will check in with you shortly after your fitting to ensure the outcome is positive for both the patient and practitioner.

Your Visit to Otto Bock's Innovation Center

We will greet you upon your arrival and provide transportation to and from Otto Bock's Innovation Center. Located just west of downtown Minneapolis, your visit to Minneapolis can include a trip to the largest mall in the United States, an afternoon at one of the local amusement parks, visits to nationally recognized art and theater districts or to some of the beautiful landscape that makes the area unique. Whatever your tastes, you'll find plenty to enjoy in the area.



"Leaving here today I am very happy to be back on track. Great staff and you feel like a king with the one-on-one treatment. Not only did I get my leg taken care of, I feel like I made some friends for life in the Otto Bock family."

~ Mark, Cooperative Care patient

The Cooperative Care Team



Byron Backus, CP, is an ABC Certified Prosthetist with 21 years of clinical experience. His job is to work with customers and their patients to help achieve great outcomes for difficult or unusual fitting problems.



Julie Sohn has been with Otto Bock for 12 years. As the Care Coordinator, Julie is the contact person for initiating Cooperative Care consultations. She makes sure that practitioners and patients have the best experience possible.



Marc Rynda has been a Certified Technician-Prosthetics for 20 years, including 13 years at Otto Bock. As the lead technician during Cooperative Care fittings, Marc leads a team of technicians to make sure we create the best solution possible.

Getting Started

It's easy to get started with Cooperative Care. Call or e-mail us for a quote that includes detailed estimates for components, fabrication and our clinical services. After getting your information, we will provide a quote within 48 hours. You can contact us at 763.489.5165 or email cooperative.care@ottobock.com.



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